

**Rural Health Convening Speaker Bios**  
**June 20, 2019**



**Raymond T. Hino, M.P.A., F.A.C.H.E.**  
**President, California State Rural Health Association (CSRHA)**  
**Director of Operations, Northern California Region, Surgery Partners, LLC**  
**Chico, California**

Raymond Hino is a native Californian, born and raised in Los Angeles, California. He holds a Bachelors Degree in Public Administration, and a Masters Degree in Public Administration and Health Care Services Administration from the University of Southern California. In 2016 he achieved the distinction of becoming the first and only Hospital CEO to reopen a California District Hospital that had previously closed its doors. He is the only California Hospital CEO to have converted 3 California rural hospitals to critical access hospital designation, and thus preserving access to healthcare in those communities.

Hino currently serves as the Director of Operations for Surgery Partners, LLC Northern California Region, with oversight over four (4) Medicare Certified Ambulatory Surgery Centers. During a 40-year career in Health Care Administration, he has served in a variety of CEO and other administrative positions in hospitals, including urban and rural, large and small, and in proprietary, non-profit and governmental institutions.

Hino is nationally known as a forward thinking leader in the health care field with vast experience in health care operations and policy at the State and Federal level. He currently serves as the 2019 President of the California State Rural Health Association (CSRHA). He has additionally, served on the boards of 2 Medicaid Managed Care Plans, Partnership Health Plan of California and Kern Family Health Care.

Hino is a frequent contributor on *Hospital Impact*, a National Healthcare Leadership Web Blog and serves on the FierceHealthcare Editorial Advisory Board. He has been married to his wife, Gayle, for 33 years.



**James Wilson**  
**Health Education Coordinator**  
**Plumas County Public Health Agency**  
**Quincy, California**

James Wilson is the Health Education Coordinator for Plumas County Public Health Agency and the lead for the Northern Sierra Opioid Safety Coalition. James, along with a cohort of medical professionals and concerned citizens, formed the coalition in 2015 to address the region's rise in overdose deaths. The coalition involved partners from Plumas, Sierra, Lassen, and Modoc counties to develop prevention, treatment, and harm reduction strategies in the region. As a result, the rates of overprescribing and overdose deaths plummeted and access to treatment and other services grew.



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**Jana C. Arellano**  
**Administrative Director**  
**Inland Empire Health Information Organization (IEHIO)**

Jana C. Arellano is a healthcare professional with over 15 years in Radiation Oncology. She is a licensed radiation therapist and radiology technologist. Jana transitioned into healthcare leadership after completing her MBA in 2014. She managed a cancer center for the last 5 years where she was also the administrator for the electronic medical records for over 7 locations. She was the lead for several electronic medical records implementations and upgrades. She found an interest in healthcare data and is currently working on her Masters in Healthcare Informatics.

Jana is passionate about leadership and teaches leadership and communication skills to healthcare organizations. Her insights and experience from staff to leader, lead her to create her own organization. She is the founder of the Her Move Now organization that is focused on helping women learn from each other.

Jana is currently the Administrative Director for the Inland Empire Health Information Organization (IEHIO), where she is leading several projects, from the partnerships with IEHP and Manifest. Jana is speaking about CONNECT IE which is the tool that links resources to people.



**Gary Madden**  
**Director**  
**211 San Bernardino County**  
**San Bernardino, CA**

Over the past 15 years, Gary brought into reality 211 Riverside County, built United Way's 211 San Bernardino County from the ground up, co-chaired a statewide technology workgroup that brought nearly all of California 211s onto a common digital platform, and pioneered new ways of utilizing 211 with community partners.

Under Gary's leadership, what started out as the 211 helpline for simple information and referral assistance has been expanded to include specialized navigation components to complete the cycle of moving people to self-sufficiency to the ultimate state of not needing 211 services.

Gary has served in many capacities, as a volunteer rape crisis counselor and advocate, a board member of CAIRS (California Alliance of Information & Referral Systems), a founding board member of VTrans, the local Consolidated Transportation Service Agency, the recent past chair of the San Bernardino County Interagency Council on Homelessness, leading the policy making board into adoption of a "Housing First" and "Rapid Re-housing" construct for ending homelessness, as a founding board member of 211 California, and various other workgroups. Madden lives in Banning, California with his wife of 47 years.



**Edward J. Ramirez**  
**Community Health Representative**  
**Inland Empire Health Plan (IEHP)**  
**Rancho Cucamonga, CA**

Eddie has been connected with the Disability Community for over ten years. He completed his bachelor's degree in psychology during the Fall of 2015. Currently, he is a Community Health Representative for Independent Living and Diversity Services at Inland Empire Health Plan (IEHP), providing resources for Seniors and people with Disabilities. Eddie also volunteers as a peer advocate for patients and their families at Ballard Rehabilitation Hospital in San Bernardino and Loma Linda University.

