WIC Breastfeeding Support in Inland Empire

WIC Agency	Breastfeeding Coordinator	How BF services are being offered	Breast Pumps
Riverside University Health System Public Health WIC • Participant Phone Line: o 1-800-455-4942	Kayellen Young, IBCLC, CD(DONA) KYoung@ruhealth.org	Loving Support Helpline taking calls, Breastfeeding Peer Counselors are calling and texting moms.	Electric breast pumps are only being issued by one of the 6 hospitals that they work with to provide pumps to moms whose babies are hospitalized for medical reasons. These hospitals include: Corona Regional Medical Center, Riverside Community Hospital, Parkview Hospital, RUHS – Medical Center, Loma Linda Murrieta, and Desert Regional Center – Healthy Beginnings. Loving Support Helpline staff will be coordinating all pumps. Moms can call the helpline if they will need a pump.
 San Bernardino County Public Health WIC Participant Line: 1-800-472-2321 Pump Referral Line (to be used by hospital staff) 909-388-5673 	Kanisha Neal, RD, CLEC Kanisha.neal@dph.sbcounty.gov	BF Coordinator and Health Educator/CLE answering questions in between WIC appointments. WIC staff providing breastfeeding support during scheduled WIC phone appointments. All appointments are completed over the phone.	Pump Issuance: Multi-user pumps are not currently being loaned. Mothers in need are being given single-user, double electric pumps. Priority is given to mothers that are separated from their babies. Pump education occurring over the phone. WIC staff schedule an in-person pick-up date for pump. For extenuating circumstances, pumps can be mailed. Breast Pump Returns: Effective immediately, participants will hold onto previously borrowed multi-user pumps at this time; WIC is not accepting pumps back right now. Participants will hold onto pumps until centers re-open. Participants no longer breastfeeding or pumping will receive support for whatever formula she needs or wants.
San Bernardino Indian Health, Inc. WIC	Sandra Volkmann	Telephone consultations	Pick-up pumps outside WIC clinic.
Participant Line:	svolkmann@rsbcihi.org	only, this includes all WIC staff.	

Updated 4/21/2020

o 909-864-1097			
 Inland Behavior Health WIC Participant Line: 1-855-424-7942 	Monica Alfaro, AMFT, CLE, CEIM malfaro@ibhealth.org	CLE answering questions by telephone and at in- person appointments. Other WIC staff helping as needed.	Agency still open to the general public. Pumps being issued at WIC site.
Community Action Partnership of Kern WIC Participant Line: 1-866-327-3074 	Pria Khullar pkhulla@capk.org	Assistance is being provided over the phone by Nutrition Assistants and Peer Counselors – according to their training level.	Participants getting pumps at the door.
 Participant Line 1-888-942-2229 	Cindy Clapp, MS, RDN, IBCLC cindy@phfewic.org	The doors are closed to participants, and all services are being provided over the phone and benefits issued remotely; this includes breastfeeding peer counselor contacts and IBCLC contacts.	Breast Pump Issuance: Effective immediately, all electric breast pumps will be mailed by FedEx to participants needing a pump. Pumps will be sent from the Main Office. Breast Pump Returns: Effective immediately, participants will keep the pump at this time; they are not accepting pumps back right now. Participants will hold onto pumps until centers re-open. Participants no longer breastfeeding or pumping will receive support for whatever formula she needs or wants.